

## **DISCOVER SELEQTIONS**

SeleQtions is a named collection of hotels from The Indian Hotels Company Limited (IHCL). IHCL's portfolio of hotel brands also includes the iconic luxury hotel brand Taj, the upscale hotel brand Vivanta and the lean-luxe brand Ginger. SeleQtions hotels are marquee hotels that celebrate a legacy, a location or a theme.

A landmark in the misty hills of Ooty since 1829, the Savoy is vintage gold. This heritage grand hotel in Ooty ushers guests into a colonial-era lifestyle with afternoon high tea, croquêt on the lawns, spa sessions, single malts by the fireplace and an exclusive taste of local cuisine.

## SAVOY - IHCL SELEQTIONS, OOTY SIGNATURE EXPERIENCES

## Gourmands' Itinerary:

The very English theme of the restaurant takes you back to the grand colonial life. Relax and experience the life of the "Burra Saheb". An epicurean exhilaration with exclusive Badaga, Anglo Indian and Wellness cuisine. For a tailor made experience team would be pleased to prepare dishes in the most customized manner, based on the availability of the ingredients in the given geography and a suitable advance pre-preparation time. From simple to intricate, we have a wide range of offerings to suit every taste, along with beverages to complement every flavor.

Location: Dining Hall

Time:

Breakfast: 0730 hrs to 1030 hrs Lunch: 1230 hrs to 1500 hrs Dinner: 1930 hrs to 2230 hrs

## The Savoy High Tea:

Colonial nostalgia runs high at the hotel, forming the perfect canvas to celebrate a mid-day meal invented by a hungry duchess in 1840. The spread is a foodie's dream with freshly-baked little cakes on tiered trays, buttery scones with lashings of Chantilly cream and delicate cucumber or salmon sandwiches served on fine china. The teas are handpicked from the finest local pedigree. Tea-infused snacks like Nilgiri Spiced Tea Tarts and Tea leaf Fritters take the immersive tea experience to another level. Accompanied by gentle chatter and a chummy game of croquêt on the lawns with fellow quests.

Location: Tea Lounge

Time: 1600 hrs to 1800 hrs

## Tea Mixology:

Experience the globally acclaimed Nilgiri Teas in its most versatile and innovative form. Mixology is a colourful combination of exceptional taste, creative energy and suave flair of mixing different ingredients to produce harmony on the palate. Add Nilgiris tea, with its limitless variety, to the equation and it takes this craft to a different level altogether. The high altitudes Nilgiri Tea with its aromatic flavor and signature astringent tones can be best enjoyed in the versatile manner by integrating it with various beverage preparations.

Location: Tea Lounge

Time: 1600 hrs to 1800 hrs

#### Gin and Tonic Invention:

The cocktail was introduced by the army of the British East India Company in India. British officers in India in the early 19th century took to adding a mixture of water, sugar, lime and gin to the quinine in order to make the drink more palatable, thus gin and tonic was born. It is widely held that ginand tonic was an invention to get soldiers in British India swallow some bitter quinine to keep away malaria. It might have been an even more bitter pill to swallow for those who believed that miasmas caused disease. Canterbury Bar is well-appointed with rich collection of world famous Gins from England, Spain and Scotland and other parts of the world

Location: Canterbury Bar Time: 1100 hrs to 2300 hrs

# Romancing the Vintage Art of Letter Writing:

Amongst the Savoy's vintage treasures is a real, functional letterbox - as old as the hotel - perched right at the welcome porch alongside the reception desk. One look at the familiar bright red box and our older guests are thrilled to explain the concept of writing and posting letters to younger generations. You can write to a friend, a secret crush or family members who will be equally excited to receive your a heartfelt message. Guests often write to themselves, only to discover that it is a surprisingly emotional, cathartic exercise.

Location: Main Porch

Time: 0900 hrs to 2200 hrs

## Dining under the Stars:

If you're planning a quiet dinner with your loved one or looking to have some fun with your friends, bespoke experience at our Herb terrace or lawns to celebrate special occasion is the perfect setting to enjoy the weather together with some great food on a cool evening or a starry night.

Equally notable are the ingredients of innovation, creativity and careful selections of fresh local and inventively garnished with years of experience, pleasantly surprise every guests at Savoy.

Location: Herb Terrace Time: 1930 hrs to 2200 hrs Please Contact: F&B Manager

### Foot Soaking Experience:

Aromatic blends of fresh eucalyptus leaves, Epsom salt and hot water have remarkable therapeutic qualities that serve as a natural way to revitalize muscle and soothe tired feet. With great anticipation your Soak arrives in a beautiful, deep, handmade earthen pot. The very moment your toes touch the warm water you soften completely and release an almost involuntary sigh of relief and contentment. The sound of hilly breeze, chirping of birds and peaceful room environment is just a start to the soak experience. Where the rest of the world starts to fade away as you settle into a comfy of a sofa. Please contact the reception for more queries.

Location: At your Room Time: 0730 hrs to 2200 hrs

## Croquêt:

The first explanation is that the ancestral game was introduced to Britain from France during the 1660-1685 reign of Charles II Of England, Scotland and Ireland.

Croquêt can be played by two, four or six players. The object of the game is to hit your ball(s) through the course of six hoops in the right sequence in each direction and finish by hitting them against the center peg. The side which completes the course first with both balls wins. Men and women compete on an equal playing level without separate divisions. Because croquêt can be played by everyone, it is a very social game.

Location: Front Lawn Time: 1030 hrs to 1730 hrs

## Heritage Walk:

Soul of any region lies in its culture, its heritage, its people and its history. Take a walk down the memory lane and get acquainted with the rich antiquity, beautiful culture, the charm and allure of the very own people of the Nilgiris. Savoy is one of the oldest buildings in Nilgiris, it was built in 1829 as European missionary school for the kids live in Ooty and has been a hotel continuously from 1841 and it has changed very little and featured in novels, Travelogues, Magazines and Newspaper articles all over the world and to name few more architectural heritage buildings are the St. Stephen's Church, Adam's Memorial Fountain. Tribal Helmets. Nilgiri District Private Library, Stone House, Nilgiri Mountain Railway Etc.

Location: Lobby

Time: 1800 hrs to 1830 hrs

### Ooty Marquee Events:

Vintage Car Rally: One will have the opportunity to observe some fascinating vintage cars. These have been exquisitely restored and preserved. The heritage of vintage and classic cars are being kept alive because of the commitment of the owners and those who work behind the scenes in maintaining these beauties.

**Dog Show:** A visual treat awaits the dog lovers during the second week of May. Breeds on the show would be Pinscher, Labrador, Weimaraner, Mudhol Hound, Pomeranian and Jack Russell Terrier.

Flower Show: The flower show is held at the Botanical Garden during the third week of May. The first flower show was organized in 1896.

Time: Summer Season - April - May

#### Traditional Welcome:

All Guests are welcomed with Aarti, Tikka and Garland. Aarti is performed as an act of veneration and love to seek blessings from God. Tilak is a ritual mark on the forehead which is a sign of blessing and auspiciousness. Garland is offered as a mark of respect and honour. The garlands are made with fresh Eucalyptus leaves from hotel garden. They are weaved in thread tied in the end with the help of a knot.

Savoy Toddy (Welcome Drink): A warm concoction of Honey and locally grown spices such as Cardamom, Cinnamon and cloves which has several health benefits connected to its antioxidant capacity and antibacterial properties.

Location: Main Porch

### Pony Ride:

Children have a choice to ride a pony within the hotel premises. Ponies used for ridesare quiet, well-trained and desensitized to children, noise and crowds. Pony ride operators are well-trained and experienced to handle the pony, help the child get on and off the pony and to be sure that the equipment is properly adjusted. Parents are advised not to handle the pony but can be a "spotter" to help balance the child. The pony ride operator will walk along with the pony while a child is on a pony, parents can still walk beside the animal to help steady the child.

Location: Main Gate

Time: 0900 hrs to 1300 hrs 1500 hrs to 1730 hrs

## Rabbit Feeding:

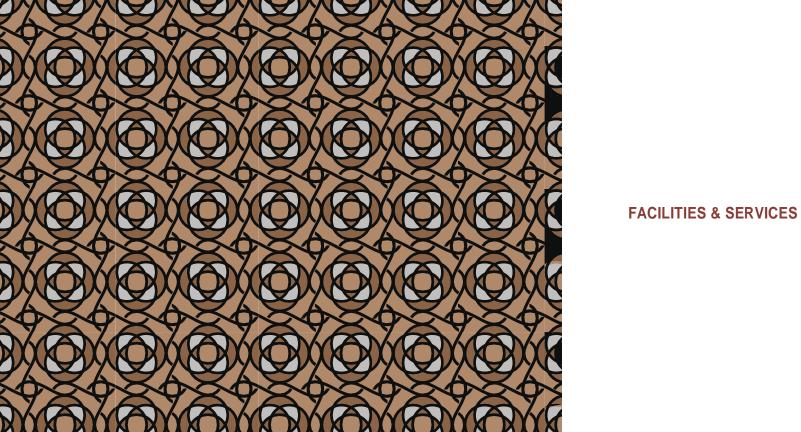
Rabbits enjoy eating carrots so much that the hotel grow carrots especially for the rabbit. This activity indeed develops a positive feelings about pet animals that can help one build and foster a relationship particularly with the children.

Location: Upper Lawn Time: 1030 hrs to 1100 hrs

## **Duck Walking:**

Ducks can be great companions and will happily go out for walks, at times even urging one for a walk, when one is too tired, thereby keeping them active and fit. Ducks are a great way to improve your mood and temperament, by watching them search their prey in the garden, bathing, playing and cleaning is an absolute delight.

Location: Upper Lawn Time: 1030 hrs to 1730 hrs



#### **GUEST SERVICES**

Guest Services on your room phone connects you with any service you require. From your laundry, to connecting to the internet, to housekeeping, press Guest Services and consider your requirement taken care of.

## Housekeeping:

Your room will be cleaned between 09:00 hrs and 15:30 hrs by housekeeping. The daily turndown is between 17:00 hrs and 21:00 hrs. For any other housekeeping request, please call Guest Services.

#### Linen:

Please call Guest Services for a freshly laundered set of bed and bath linen.

## Drinking Water:

# Be Water Wise | Plastic free Nilgiris

The drinking water served to you is treated and purified at Savoy. The copper vessel further enhances it with added health benefits. Packaged drinking water is available in a non-plastic container.

#### Ice:

Ice made from filtered and sterilized water is available on request . For an ice bucket, please call In Room Dining.

## International Subscriber Dialing (ISD):

The country code for India is 91. For more such call related information, please call Guest Services.

## Laundry & Dry Cleaning:

Laundry service is available from 0700 hrs to 1900 hrs \*Charges apply.

There is an additional charge for Express or Overnight Service. Fill up the laundry form placed in your wardrobe, put out your laundry door tag, please call Guest Services and leave the rest to us.

## Shoe-Shining:

Please call Guest Services to give your shoes that military-style deep shine at no additional charge.

## Wake-Up Call:

Please call the reception "0" for placing the Wake Call.

#### IN-ROOM AMENITIES

#### Heaters:

Floor Heating and Room heaters are available to provide focused and localised heat which is particularly suitable in a room for people that are elderly, ill or with limited mobility.

#### Electronic Safe:

An electronic safe, with instructions on how to use it, is installed in the wardrobe. Please empty the safe and leave it unlocked before checking out. The hotel does not take responsibility for the loss of any of your belongings or valuables.

#### Wi-Fi:

To log in, open the browser in your laptop/ mobile and key in your last name and room number.

For any query, please call Guest Services.

## Newspapers:

A selection of complimentary national and business newspapers are available on request at the hotel. Please call Guest Services to have the paper of your choice delivered to your room. We also have an option of enewspapers, as a responsible and sustainable Hotel we recommend e-newspapers.

## Stationery:

A stationery folder is placed in the room for your convenience.

#### Television:

A host of satellite channels are available on the television. If the transmission isn't clear, or for any other special requests, please call Guest Services.

#### Movies & Meals:

Enjoy a movie when you stay with us. For the entire listing, please call In Room Dining. Pair it with popcorn, soda or any dish from our in-room dining menu.

#### CHECK - IN / CHECK - OUT

The check-in time at the hotel is 14:00 hrs.If you wish to stay beyond the check-out time, i.e. 12:00 hrs, kindly call the Reception to allow us to accommodate you at a nominal additional charge.

#### Hotel Reservations:

Make reservations for any IHCL Hotel across the globe.

Call +91 22 6601 1825 or call Taj Reservation Lines Worldwide on the toll-free number 1800 111 825.

#### **FACILITIES**

#### Call Guest Services for:

- Area maps
- Baby cots\*Complimentary, subject to availability
- Baggage handling and storage
- Board Games
- Children play area
- Courier service\*Charges Apply
- Cricket
- Cycles
- Itinerary
- Parcel delivery
- Photo Shoot\*Charges Apply
- Prescription drugs \*Charges Apply
- Itinerary for Shopping
- Sightseeing planning

- Soft Toy Room for children
- Sport events
- Stamps
- Table Tennis
- Umbrellas
- Visit of vegetable Garden
- Volley Ball
- Wheel chairs
- Yoga
- Bonfire experience

## **Credit Arrangements:**

We accept major credit cards, including:

- American Express
- Diner's International
- Mastercard
- Visa
- Global Pay
- Company Accounts

## Currency Exchange:

Currency Exchange service is available at the Reception, for assistance, please call Guest Services.

## For Differently-Abled Guests:

Provisions for differently-abled guests in the form of specially designed rooms, public restrooms and ramps are available. Wheel chairs can also be provided on request.

#### Visitors:

In the interest of the hotel's security, visitors will not be permitted between 2200 hrs and 0700 hrs.

## Security:

You're safe and sound when you're withus. While a safety chain and double lockis installed in your room door, there's a set of well-built and well-trained security personnel to watch over you. Please cooperate with them when they conduct security procedures.

## Valet Parking:

Valet parking is available on request. However, all vehicles are parked at the owner's risk and the hotel is not responsible for any theft or damage to a vehicle parked in or around the hotel premises.

## Pawcation at Savoy:

We are a pet friendly hotel, allowing you to bring your pets with you instead of boarding them in a kennel or hiring a caretaker to stay with them during the trip. Our hotel is dedicated in making your pets feel comfortable while giving you the peace of mind knowing that your pets are safe and well nourished. Hotel extends pet amenities such as pet beds, water bowls. "Treats" Menu and outdoor runs in the lawn, as well as services including pet room service. Savoy-IHCL SeleQtions, encourages you to take short/long vacations along with your pets and avoiding the disruption in your pets' routines, as well as the separation anxiety.



LEADING CHANGE WITH TRUST, AWARENESS & JOY

Derived from the Sanskrit word  $\mathcal{C}$ , which means a path or way, Paathyā encapsulatesour initiatives to lead positive change with IHCLs core values of Trust of all stakeholders, Awareness around the needs of our ecosystem and Joy at heart. Taking ahead IHCLs over acentury-old legacy, Paathyā forges the journey towards a better tomorrow.

#### **FITNESS CENTRE**

## Gym:

Open 24 hours, the Fitness Centre is geared with Life Fitness circuit training, cardio machines and free weights.

## Spa:

Jiva Spa is rooted in the philosophy that Jiva or "life force" is the bedrock of wellness. It offers an authentic luxurious experience with treatments that are derived from ancient Indian healing wisdom, culture and royalty. Jiva believes that a spa unfolds a holistic path of life that opens out channels to nurture one's life force.

#### **DISCOVER SAVOY**

# Explore Nilgiris - Ootacamund

- Botanical Garden: Laid in 1847 by the Marquees of Tweeddale. A variety of exotic and ornamental flora adorn this garden.
- Doddabetta Peak: Highest peak in Nilgiris at 2637 meters (8630 feet) and the fourth highest peak in south India.
- Tea Factory: Situated amid the blue hills of Nilgiris, near Doddabetta Peak where visitors can learn about the different kinds of teas with evolution of tea in India.
- Rose Garden: Situated in the slope of elk hills, there are 20,000 variety of roses and it is one of the largest collection of roses in India.
- Ooty Lake & Boat House: Artificial Lake constructed by John Sullivan in 1824, surrounded by beautiful eucalyptus trees with a railway line running alongside.
- · Karnataka Garden: Finally thrown open at

Fern hills amidst the hilly landscape of the Nilgiris.

## Explore Nilgiris - Coonoor

- Sims Park: Named after its main architect J D Sims. There are beautiful lawns and rockeries and many unusual species of plants around the world.
- NilgirisMountainRailways (NMR)-Popularly known as Toy Train, the miniature train which is accorded as World Heritage status by UNESCO runs between Mettupalayam and Ooty via Coonoor (Timings- 0915hrs, 1215hrs, 1400hrs). For Advance bookings, please visit www.irctc.com
- Lambs Rock: Situated in the slope of Nilgiri hills, it has view of Coimbatore plains, Tea estates & Coffee estates.
- High Field Tea Estate: Large tea gardens with a wonderful view and a tea factory to visit

and learn about tea processing.

# Explore Nilgiris - Pykara & Mudhumalai

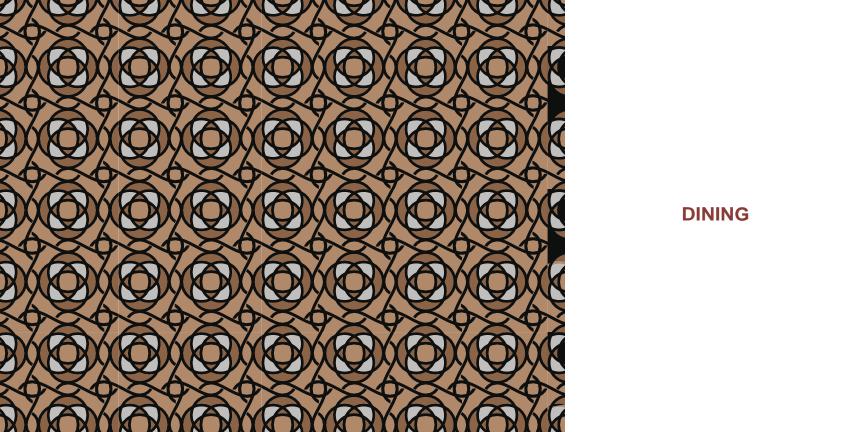
- Kamarajar Sagar Dam: A beautiful location with the Western Ghats overlooking it.
- Pykara Water Falls: It is considered very sacred by tribal. It rises at Mukurthi peak.
- Pykara Lake: The area surrounded the lake with sholas and have shot many movie scenes which gives a picturesque look.
- Shooting Spots: A wondrous meadow, it looks like a same place that has come alive from dreams with a calm lake alongside.
- Mudhumalai National Park: Declared tiger reserve, lies on the northern side of Nilgiri hills, the protected area is home of several endangered and vulnerable species and untouched wild habitats.

#### TRAVEL SERVICES

#### Travel Desk:

Car hire, city sightseeing tours, trained guides on a 24 hour notice, tailor-made itineraries, restaurant and theatre bookings, special requests, area maps, local errands, shopping, medicines, telecommunication, wheel chairs, umbrella, postage stamps, postal and courier services and florist services can be arranged. The Travel Desk will also provide all airline and rail information, ticketing and reconfirmation facilities.

Please call Guest Services for assistance.



#### **IN-ROOM DINING**

Enjoy our room service menu crafted especially to delight you. To place your order simply call "Room Service" - Extension 46.

To discourage the use of reusable menu cards in the rooms, a QR Code for Food and Beverage Menu is provided. Kindly scan to get your menu.

#### **RESTAURANTS & BAR**

## Dining Hall:

Savour your meals just like the 'burra sahibs' of the colonial era, at our stately Dining Room. The global menu is a treat, offering eggs- toorder, smoothies, pancakes, idli, dosa, North Indian, Italian, Chinese classics, and arange of hamburgers, pizzas and sandwiches throughout the day. Freshly-plucked ingredients from the hotel's bountiful garden ensure that every dish is bursting with organic flavour. Diners can pre-order their choice of dishes that are not on the menu, based on the availability of seasonal ingredients and a consultation with the Chef. Individual dietary requirements are eagerly accommodated.

A highlight at the Dining Room is the opportunity to taste the hyper-local Badaga cuisine, native to the Nilgiris. A farm-tofork Badaga meal comprises fresh beans. vegetables, curries bursting with flavours, millet flatbreads and delectable desserts. This 400-year-old robust cuisine is a precious gastronomic heritage that our Chefs have extensively researched and recreated for foodies. The Dining Room also serves a selection of Anglo-Indian dishes, vintage British recipes that were reinvented by Indian Khaansamas in the colonial era. Our chefs share delightful retro food stories while serving

dishes like Crêpe Farmhouse, a savoury pancake with vegetable and sprout fillings, inspired by the dosa. Dak Bungalow Murgi Roast, a country fowl curry rustled up at travellers' rest houses in the colonial era.

Location: Dining Hall

Time:

Breakfast: 0730 hrs to 1030 hrs Lunch: 1230 hrs to 1500 hrs Dinner: 1930 hrs to 2230 hrs

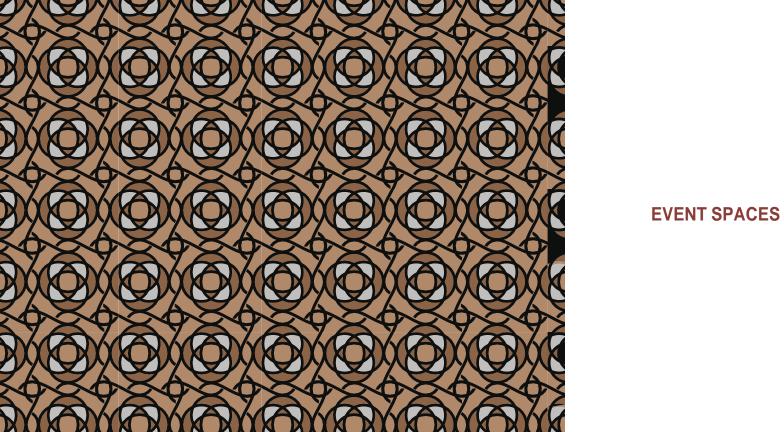
## Canterbury Bar:

A slice of Britain in the Nilgiri Mountains, Canterbury Bar is a hot spot for guests to socialize or simply lie back with a glass of gin and tonic from the bygone era admiring the teakwood interiors and vintage artefacts. The bar is renowned for its extensive collection of beer, wine, whiskies and single malts. Explore our balanced repertoire of Tea Mixology with innovative cocktails and mocktails incorporating famed Nilgiri teas from nearby estates. Ask the friendly bartender for the signature Blue Mountain Toddy or Nilgiris Tea Shower and settle into a comfy corner to live

a slice of the good life. Time: 1100 hrs to 2300 hrs

#### Tea Lounge:

Overlooking the hotel lawns, the all-day Tea Lounge is ideal to gaze out at the bewitching scenery while sipping on the region's most valued produce. Our tea menu includes hand-picked varieties like Geranium Moonshine and Jasmine Twirl from the renowned Glendale Estate, as well as all-season classics like cardamom and cinnamon-spiked Masala Chai, paired with a wide range of sandwiches, local Badaga dumplings, desserts and tea-infused horsd'oeuvres like Nilgiri Spiced Tea Tarts and Fresh Tea Leaf Fritters. With its atmospheric courtyard and lounge looking out at the hotel lawns and the mountains. beyond, the Tea Lounge is designed to soak in the beauty of the outdoors in Ooty. Time: 1600 hrs to 1800 hrs.



#### **BANQUET CAPACITIES**

#### Ballroom:

The Ballroom is an elegant, state of the art, 800 square feet hall with an adjoined prefunction area of 600 square feet and an exclusive 240 square feet vintage bar. Ideal for corporate events, workshops, and private celebrations.

Dimension: 40 ft X 20 ft | Area: 800 sq. ft.

Height: 13 ft

Guest Entry Point: 1 Door

Seating Style: Theatre: 55 | Cluster: 25 |

U Shaped: 20 | Boardroom: 25 | Classroom: 20

| Reception: 70 Max Capacity: 70

#### Pre-function area:

Next to Lawn and Near to reception. Adjoined pre-function area with natural light and garden view, an exclusives vintage bar part of the banquet hall. Venue accommodates up to 25 guests and is ideal for a private dining and cocktail dinners.

Dimension: 30 ft X 20 ft | Area: 600 sq. ft.

Height: 13 ft

Guest Entry Point: 1 Door

Seating Style: Theatre: 24 | Cluster: 12 | U Shaped: 15 | Boardroom: 1 | Classroom: 9 |

Reception: 12 Max Capacity: 25

#### SeleQtions-Villa Flora Lawn:

Spread over 7200 square feet of manicured lawns, this alfresco venue accommodates up to 850 guests. Ideal for a wedding reception or Champagne soiree, it offers a perfect opportunity to treat your family, friends and business associates to Ooty's famed outdoors.

Dimension: 60 ft X 120 ft | Area: 7200 sq. ft.

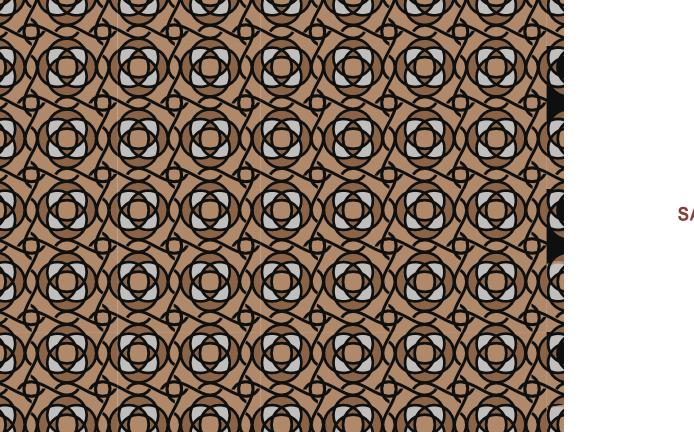
Height: NA

Guest Entry Point: NA Seating Style: NA

#### Front Lawn:

"Triangle shape lawn. Reception can accommodate 300-350 persons." A triangle shaped signature lawn of Savoy which gives the hotel its identity with great sense of openness with 4500 sq.ft. area. It is an idyllic setting for destination Weddings, open air team building, motivational talks and product launches, bonfire conversations and more.

Guest Entry Point: NA Seating Style: NA



SAFETY

#### SAFETY AND SECURITY GUIDELINES

We've taken all precautions to ensure your safety during your stay with us. Kindly adhere to the security procedures laid down for your safety.

## When you check-in to your room:

- Please check the exact location of your room and all exits on the 'Room Floor Plan' tagged on your room door.
- Count the number of doors you need to travel to the fire exit, in case of poor visibility in smoke conditions.
- Familiarize yourself with the location of the fire alarm call points.
- Identify the location of the fire fighting equipment on your floor.

- Refer to the Safety Film on Channel No.
  2 on prevening a fire in your room.
- Ensure electrical appliances are turned off or unplugged after use.
- The fire place activity in the room is meant to give a unique experience and will be serviced only between 18.00 hrs and 21.30 hrs every evening.

#### Doctor on call:

Please call Guest Services should you need any medical assistance. We can arrange for a doctor to visit you at the hotel or drop you to a nearby clinic or hospital. The doctor's fee, medicines, any incidentals and transportation charges, at actuals, will be posted to your room account.

#### Medicine:

Basic medical supplies are available with the Front Desk. If you need prescribed drugs, hand over the doctor's prescription to the Front Desk, we will do the needful.

# IHCL TAJNESS A COMMITMENT RESTRENGTHENED

As the world steps into the new normal, the spirit of Tajness stands reinvigorated, driven by the supreme importance it places on the safety and delight of its guests.

Tajness - A Commitment Restrengthened is a mark of assurance of IHCL's authentic Indian hospitality, with an added comfort of safety, hygiene and physical distancing.

Tajness





