




TAJ
COROMANDEL
CHENNAI

DIRECTORY
OF SERVICES



OVERVIEW

With a location as central as Nungambakkam, Taj Coromandel, Chennai, is an iconic landmark where timeless experiences have met unmatched hospitality for over four glorious decades.

Strategically placed, it remains one of the most preferred addresses for visiting Heads of State, business leaders, dignitaries and global travellers. Symbolising legacy, grace and nostalgia, the hotel has been an integral part of the historical, social and cultural fabric of the city.

Opening up to Chennai's historic skyline, Taj Coromandel features 212 distinctively transformed rooms and suites, award-winning restaurants, elegant event spaces and the exclusive Taj Club Lounge.



FACILITIES &
SERVICES

GUEST FACILITIES

Breakfast

Anise, at the lobby level, serves à la carte and buffet daily.
Timings: 0700 hrs - 1030 hrs (Monday to Sunday)

An array of breakfast delights are available through **In-Room Dining**. The menu offers a thoughtfully-curated selection and our culinary team is happy to customise the dishes as per your palate.

For guests staying in Suites and Taj Club Rooms, breakfast is also served between 0700 hrs - 1100 hrs at the **Taj Club Lounge**.

Butler Service

Butler Services are available round the clock for guests staying in the Taj Club Rooms and Suites. Your butler will cater to your various needs.

You may reach the Butler Service on extension 33#.

Salon

The salon offers beauty and grooming services through our team of experienced professionals.

Timings: 0800 hrs to 1900 hrs

For further assistance for Spa and Salon, please call on extension 73#.

J Wellness Circle

Discover a sanctuary of tranquility and pampering at the J Wellness Circle, where our team of seasoned professionals are dedicated to providing exceptional and immersive experiences.

Bell Desk

We offer assistance with baggage handling and courier delivery.

Stationery

Available in the drawer of the writing table. For extra supplies, please contact Guest Services on extension 0.

Visitors

In the interest of hotel security, visitors to guest rooms are requested to register at the Front Desk should they wish to stay in the hotel after midnight. The guest elevators are access controlled.

Airlines

The Concierge will gladly help with any airline information (timetable, reconfirmation of tickets, flight schedules, etc.) that you may need.

Contact the Concierge on extension 43#.

Train

For information regarding the train schedule and ticket purchase, please call the Concierge on extension 43#.

Air Conditioning

The hotel is climate-controlled and each guest room is equipped with a centrally operated temperature control that allows you to regulate your room's temperature.

For further assistance, please call Guest Services on extension 0.

Valet Parking

Valet parking service operates 24 hours a day from the porch. All vehicles are parked at the owner's risk. The hotel is not responsible for any theft or damage to a vehicle parked in or around the hotel premises.

Car Hire

A fleet of chauffeur-driven cars is just a phone call away.

For further assistance or inquiry on charges, please call the Concierge on extension 43#.

CHECK - IN / CHECK – OUT

Check-in time is 1400 hrs and check-out time is 12 noon.
Should you wish to check out after this time, please
contact the Duty Manager who will assist you with the
availability and additional charges for the same.

For further assistance, please call Duty Manager on
extension 4#.

Hotel Contact Details:

+91 4466002827, reservations.chennai@tajhotels.com

Reservation office:

For booking inquiries and reservations,
Please contact +91 4466004200 or write to
reservations.chennai@tajhotels.com
Make reservations for any IHCL hotel across the globe.
Call +91 44 6614 8899 or contact the Taj reservations office
on the toll-free number - 18000 111 825
www.tajhotels.com

TRAVEL DESK

The Travel Service at the hotel is an end-to-end solution provider for your travel requirements and offers the following services:

- Car Rentals
- International and Domestic Air ticketing
 - Rail ticketing
- Travel Counseling

We have a team of chauffeurs trained to provide the highest level of customer service and safety and to ensure a pleasant driving experience.

For further assistance, please call the Travel Services or Concierge on extension 43#.

FACILITIES

Concierge

Our award-winning Les Clef d'Or Concierge serves as the one-stop service provider for all your requirements.

- We're glad to arrange transportation and excursions, itineraries for sightseeing within the city and out-of-station travel to any destination on your list.

- We offer recommendations on hidden gems, local attractions, shopping, dining, entertainment, nightlife and recreation.

- We facilitate cake and flower deliveries. Postal stamps are made available.

For any further assistance, please call the Concierge on extension 43#.

Credit Card Arrangements

We accept all credit cards.

For further assistance, please call the Duty Manager on extension 4#.

Currency Exchange

The Cashier's Counter is situated both at the Lobby level of the hotel and provides foreign currency exchange (can be exchanged for local currency only). Please ensure you receive an encashment certificate.

For further assistance, please call the Cashier's Counter on extension 3109.

Fire Procedure

Please refer to the safety instructions in this directory and the safety channel on your TV.

Doctor

The on-call doctor is available round the clock.

For any assistance, please call the Duty Manager on extension 4#.

Drinking Water

For your convenience, we have placed Paathya bottled water in your rooms. For additional requirements, please contact In-Room Dining on extension 3165.

Duty Manager

Our Duty Manager is available 24 hours a day.

For any assistance, please call extension 4#.

*Charges Apply

**Complimentary, but subject to availability

Lost & Found

If you have misplaced any of your personal belongings during your stay at the hotel please dial extension 0.

Newspapers

Guests can grab a physical copy of the same upon prior request at the Concierge/Bell Desk. Alternatively, guests can access Press Reader in the room to get a digital copy of various International and National publications.

Private Bar

A well-stocked private bar is available in your room and is replenished daily. Items consumed and all items opened will be charged to you upon check-out.

In-Room Safe

A safe deposit box is provided in the room. You are requested to read the guidelines on your personal safe deposit box carefully. We encourage you to secure your valuables in the in-room safe. Please note that the hotel or the management is not liable for the loss of money, jewellery and any other valuables belonging to a guest.

Shopping

While on business, a quick buy is always a welcome distraction. 'Taj Khazana' houses exquisite gems and jewellery, miniature paintings on silk, paper and exclusive designer wear from India. The store is open from 0930 hrs to 2100 hrs, making it convenient for busy travellers with limited time.

The exclusive Rolex showroom offers luxurious timepieces for men and women.

Timing: 0930 hrs till 2100 hrs

*Charges Apply

**Complimentary, but subject to availability

RECREATION

In-Hotel Experiences

At Taj Coromandel, Chennai, we offer private dining in mesmerizing settings, with our culinary team curating handcrafted menus and impeccable services; just for you.

Let your kids enjoy a day of fun-filled activities, designed to creatively stimulate their young minds; while you indulge in transformative treatments at J Wellness Circle, such as:

- Vishrama - A deep muscular massage for profound relaxation.
- Vishuddi - Cleanses and refreshes your body and eliminates all toxins for complete purification.
- Indian Aromatherapy - A bespoke range of all-natural energising, relaxing, or detoxifying blends.

And a lot more serene treatments to choose from.
Timings: 1000 hrs to 2100 hrs

Sports

Please call the Concierge on extension 43# to make arrangements for tennis and golf. Please let us know in advance for us to facilitate the same.

Swimming Pool

The hotel offers an open-air swimming pool. The pool is accessible from the Lower Lobby and the Fitness Centre. Children under 12 years of age must be supervised at all times by parents or guardians at the swimming pool. Lifeguards are always present when the pool is open. The pool is open from 0600 hrs to 2100 hrs

*Charges Apply

**Complimentary, but subject to availability

EARTH

Environment Awareness And Renewal At Taj Hotels

As part of India's premier business house, the Tata Group, Taj Hotels and its holding company, the Indian Hotels Company Ltd. are committed to serving its many local communities by furthering education and skills training, particularly among rural populations, helping preserve Indian art, culture and wildlife and promoting sustainable, environmentally sound operations.

EARTH (Environment Awareness & Renewal at Taj Hotels) is a project that reiterates the conscious effort of one of Asia's largest and finest group of hotels to commit to energy conservation and environmental management. EARTH has received certification from EarthCheck, the only worldwide environmental certification programme for travel and tourism. Taj Hotels has also joined the Internationally-recognized EarthCheck benchmarking and certification system as an extension of its existing environmental policies.

Having implemented the Environmental Awareness and Renewal (EARTH) program, a project which began as a conscious effort to commit to energy conservation and other sustainability strategies, Taj Hotels were one of the first groups to join the tourism industry in its environmental efforts. Please share our concerns for the environment.

EARTH-Facts. You can help us conserve water in the following ways:

Activity	What to do?	Water saved
Brushing your teeth	Turn taps off while brushing	5-10 litres
Washing hands and face	Use washcloth and turn off taps	8-15 litres
Shaving	Fill mug and turn off taps	10-15 litres
Shower	Rinse, turn off taps, soap, rinse again	50-70 litres
Leak	Please report immediately	400-3000 litres per day

Each time a towel is laundered, precious resources such as energy and water are consumed and polluting detergents are used. If you would like your towels to be replaced, please drop them into the tub and we will provide you with fresh towels. If you wish to reuse your towels, please hang them on the rack to dry.

paathyā

LEADING CHANGE WITH TRUST, AWARENESS & JOY

Derived from the Sanskrit term पथ्य, inferring a path, Paathya encapsulates our initiatives to lead positive change with IHCLs core values of Trust of all stakeholders, Awareness around the needs of our ecosystem and Joy at heart. Taking ahead IHCLs over a century-old legacy, Paathya forges a journey focused on Environmental Stewardship, Social Responsibility, Excellence in Governance, Preserving Heritage, Value Chain Transformation and Sustainable Growth.

Owing to our commitment to protecting and preserving nature, Taj Coromandel remains at the forefront of positive environmental change and continues to give back to society while sharing the values and importance of protecting our home. We strive to create a cleaner, greener and more sustainable ecosystem through our holistic approach to environmental stewardship. Our efforts emphasize the promotion of clean energy usage, water conservation, waste management and the avoidance of single-use plastics.

PILLOW MENU

We provide you with a range of the finest pillows for a great experience.

Contoured Cervical Pillow

A space-age pillow which forms a mould to support your head in perfect alignment with your spine, making it the perfect prescription for blissful sleep. Ideal for neck pain and back aches.

Micro Fibre Pillow

This hypoallergenic pillow made from 100% virgin fibre is a perfect solution for all types of neck postures. Filled with millions of microfibre clusters. It provides support and soft comfort and is ideal for sensitive sleepers.

Natural Lamb Wool Pillow

Pure lamb wool is legendary for its ability to perfectly regulate temperature so that you never feel too hot or cold and is therefore suitable for year-round use, making it a perfect fit for a wonderfully rejuvenating night's sleep.

Aromatherapy Latex Pillow

Aroma pillows are the latest trend in natural therapy. It has a calming and relaxing effect, with a fragrance of Jasmine. This pillow is anti-microbial, anti-bacterial, hypoallergenic and soft for a relaxing sleep.

White Goose Down Pillow

This plush, fluffy, cozy anti-microbial and super-soft pillow is made of 100% white goose down and is the ideal recipe for deep sleep.

Shredded Foam Pillow

This hypoallergenic and dust-resistant versatile organic pillow fits the shape of your neck for a comfortable sleep.

Natural Cotton Pillow

Made from the finest cotton from Rajasthan, this pillow is the ideal choice to rest your head and slip into an extremely relaxed slumber.

Meditation Pillow

Made with a special blend of aromatic Himalayan plants used by Buddhist practitioners for centuries, this pillow provides purification, mental alertness and relaxation.

Please call Guest Services to have the pillow of your choice.



WELLNESS



J WELLNESS CIRCLE

Immerse yourself in holistic treatments that intricately revive the legendary lifestyle and culture of Indian royalty, incorporating healing therapies rooted in Indian spirituality. Drawing inspiration from the ancient principles of Ayurveda, each therapeutic experience is thoughtfully crafted to promote healing and rejuvenation, nurturing your inner well-being.

To ensure your experience is arranged seamlessly, we kindly request that you make prior reservations by dialing extension number 73#.

Timings: 1000 hrs to 2100 hrs



GYM

The fitness centre at Taj Coromandel, Chennai, is a state-of-the-art training and workout haven for fitness enthusiasts. It features individual strength workout stations, free weight sections, the studio section and much more.

Timings: 24 hours

YOGA

Yoga is an eternal science representing the universal need to evolve and transcend all limitations. Avail access to sessions with professional Yoga instructors who will guide you through the holistic form of Yoga that integrates physical, psychological and spiritual dimensions equally.

Guests must book their appointments a day in advance, subject to availability.

SWIMMING POOL

The hotel offers an open-air swimming pool. The pool is accessible from the Lower Lobby and Fitness Centre.

Timings: 0600 hrs to 2100 hrs





ROOMS AND
SUITES

ACCOMMODATION DETAILS

Located in the glorious heart of Chennai, our newly-designed rooms exude contemporary style and timeless elegance. Each room and suite at Taj Coromandel harbours the charm of a tranquil haven, complete with state-of-the-art facilities, world-class amenities and magnificent views.



LUXURY ROOM

As you step into each Luxury Room, a lavish entrance welcomes you into a cozy haven adorned with state-of-the-art facilities, stylish decor in traditional colours and a host of other features.

GRAND LUXURY

Each of the Grand Luxury Rooms has been newly renovated to feature a magnificent entrance that leads you into a space designed with the latest amenities, modern decor in cultural shades, a dedicated workspace and numerous other luxurious elements.



TAJ CLUB ROOM

Designed for the needs of a busy business traveler, Taj Club Room complements the hectic Chennai experience with one-way airport transfer along with breakfast, tea and cocktails, that await you at the Club Lounge.



JUNIOR SUITE

With a unique combination of sleek wooden flooring, expansive mirrors, intricate wooden carvings and stunning murals, the Junior Suites exude a relaxing and contemporary atmosphere. A generously sized minibar, along with sophisticated desk lamps and chic glass-top tables, adds the finishing touches to these exquisite suites.

EXECUTIVE SUITE

With elaborate wooden carvings, chaise lounges, a separate dressing area and chic marble bathrooms, the Executive Suites are ideal to relax or work.



LUXURY SUITE

The Luxury Suites provide a comfortable and modern atmosphere with a captivating mix of fashionable wooden flooring, oversized mirrors, intricate wooden carvings and breathtaking murals. A spacious minibar, complemented by elegant desk lamps and sleek glass-top tables, serves as the perfect finishing touch to these magnificent suites.



GRAND LUXURY SUITE

With stunning views of the Chennai cityscape, the Grand Luxury Suites have a generously appointed bedroom, powder room, elegant and spacious living room and dining room with an adjoining pantry. Modern amenities, luxurious interiors and warm personalized services are a hallmark of these suites. The interiors use royal shades of burgundy, white and gold.



TATA SUITE

Live like royalty in the incomparable TATA Suite that played host to Queen Elizabeth II during her visit to Chennai. This luxuriously designed suite includes a separate living and bedroom area and two bathrooms, elevated by the perfect blend of modern facilities and the charms of yesteryear.

Every detail has been carefully considered to create an oasis of serenity and indulgence, ensuring your stay is nothing short of extraordinary. Experience the enchantment of this exceptional suite, where each aspect transcends you to a world of regal splendour.



COROMANDEL SUITE

The architecture of our Coromandel Suite is unique, with a spacious living room, a dining room, an elegant bedroom, two bathrooms and a large dressing area with three-way full-length mirrors. Enjoy access to two-way airport transfers, Butler assistance on request, breakfast at the Club Lounge Area, High Tea hours in the afternoon and much more. Experience the epitome of luxury and comfort during your stay in the Coromandel Suite.



DINING



SOUTHERN SPICE

Experience a diverse tribute to India's rich spice legacy at our award-winning restaurant, Southern Spice, which showcases the culinary specialities of the four southern Indian states and celebrates the rustic flavours of Chennai. The restaurant's stunning interior design, influenced by ancient temple architecture and mural art, adds to the enchanting atmosphere amplified by a traditional Bharatanatyam performance, that will transport you to an era bygone.

ANISE

Anise, a modern, all-day dining restaurant, takes its name from the well-known Indian spice, star anise and offers a diverse range of flavours. The restaurant's minimalist decor creates a cozy and comfortable ambience. Indulge in and enjoy our diverse culinary offerings, from Indian and Italian to Mediterranean and coastal seafood, all in one place.



GOLDEN DRAGON

Boasting magnificent and impressive interiors, Golden Dragon's extensive and varied menu presents a delightful blend of Sichuan and Cantonese flavours that guarantees an exceptional culinary experience. Regarded as one of Chennai's finest Chinese dining restaurants, Golden Dragon is a must-visit for discerning diners.



TEA LOUNGE

Celebrated for its sophisticated atmosphere and carefully curated collection of teas and coffees worldwide, the Tea Lounge has long been the preferred venue for casual gatherings and business meetings, serving as the city's quintessential living room. The menu features an exquisite range of savouries, desserts, cakes and bespoke hampers.



CHIPSTEAD

Offering an extensive selection of single malts, premium wines, artisan spirits and delectable cocktails, Chipstead makes for the perfect destination to celebrate and toast to the finer moments of life. The bar's stylish and refined atmosphere creates a relaxing ambience, making it an ideal spot to unwind with music, wine and engaging conversations.



EVENT SPACES

EVENT SPACES

Our Banquet Services offer a range of bespoke facilities that cater to diverse preferences. Whether you prefer the grandeur of the Grand Ballroom or the close-knitted intimacy of the regal Willingdon, we have something for everyone. For those seeking a timeless backdrop, the plush Dupleix or elegant Clive Dupleix provide a perfect setting for unforgettable gatherings, while the Clive offers another equally timeless option. Our luxuriously appointed and meticulously personalized arrangements further enhance the creation of the perfect ambience.

Grand Ballroom measures 836 sq. m.

Clive Dupleix measures 260 sq. m.

Willingdon 87 sq. m.

With our experience and expertise, we make every event a memorable occasion.



GRAND BALLROOM

This large, recently redesigned venue of over 836 sq. m. is ideal for weddings, receptions, corporate events and conferences with 372 sq. m. of exclusive pre-function area, with a maximum seating capacity of 2000 guests.

The Ballroom exudes old-world charm and regal ambience, with a style and grace that is unmatched. We invite you to create cherished memories of a lifetime in this magnificent setting.

SEATING STYLE

-  Theatre : 1000
-  Circular : 400
-  U Shaped : 120
-  Boardroom : 100
-  Classroom : 500
-  Reception : 2000

CLIVE DUPLEIX

The Clive Dupleix offers a magnificent and comfortable space with a seating capacity that can accommodate approximately 200 guests. Equipped with cutting-edge technology and exemplary services, our venue ensures that every aspect of your event becomes a memorable experience.

With a perfect blend of rich heritage, grace and intimacy, this venue is ideal for hosting grand celebrations that are truly timeless.

SEATING STYLE

-  Theatre : 150
-  Circular : 96
-  U Shaped : 35
-  Boardroom : 30
-  Classroom : 70
-  Reception : 200



WILLINGDON

This venue is ideal for intimate and exclusive gatherings of up to 40 guests with an area of 87 sq. m. With our stellar staff and accomplished culinary team deeply dedicated to making each event a success, every occasion at Taj is transformed into a celebration of a lifetime.

SEATING STYLE

-  Theatre : 40
-  Circular : 32
-  U Shaped : 20
-  Boardroom : 25
-  Classroom : 20
-  Reception : 40



BOARDROOM 1 & BOARDROOM II

Experience the perfect blend of business and comfort in our hotel's state-of-the-art boardrooms. Our spacious 28.8 sq. mt. and 36.5 sq. mt boardrooms are equipped with all the amenities you need, making it the ideal space to brainstorm with colleagues, chart your course to success or simply impress your clients.

Boardroom I exudes an intimate ambience, tailored for gatherings of up to 12 individuals, ensuring an ideal setting for smaller, exclusive meetings. Meanwhile, Boardroom II offers a sophisticated space that can graciously accommodate larger groups, with a seating capacity of up to 15 individuals.



SAFETY

SAFETY AND SECURITY GUIDELINES

When you check into your room

- Please check the exact location of your room and all fire exits from the Room Floor Plan tagged behind your room door. Count the number of doors you need to travel to the nearest fire exit, in case of poor visibility.
- Familiarize yourself with the location of the fire alarm points.
- Identify your location with the fire extinguishers on your floor.

Prevent a fire in your room

For your own safety, we request you to

- Please stub out cigarettes completely in the ashtray provided in the room.
- Please ensure electrical appliances are turned off or unplugged after use.

In case of an outbreak of fire

- Please notify the operator by dialing 5# upon detecting any fire, smoke or any burning smell.
- Clearly indicate your room number and your observations.

- Do not expose yourself to any unnecessary risks.
- Feel the door and if it is hot, do not open it.
- Shut all windows and doors to avoid any draft.
- Dial 5 and inform the operator of your location. Use wet sheets and towels to block smoke from creeping through under the doors and vents.
- Throw water on hot doors and walls to keep them cool.
- If smoke is creeping in, put a wet towel around your nose and mouth.

In case you decide to leave the room

- Leave the room immediately. Do not take your personal belongings with you.
- The air near the floor always contains less smoke or gas, therefore take short breaths and crawl.
- Proceed towards the Emergency Exit.
- Do not use the elevator.
- Close the main door of your room before you leave.

Special Instructions

- Please dial extension 5# in case of emergency.
- The air near the floor always contains less smoke or gas. Take short breaths and crawl, in case you want to leave the room.
- Electrical equipment must not be adjusted or altered without prior permission of the management.
- Do not smoke in bed or throw cigarette stubs into the garbage bin or even out of the windows. Extinguish them in the ashtrays provided.

Security Guidelines

- Keep all valuables in the safe that is provided in the room.
- While leaving the room ensure that it is locked/closed properly.
- Look through the peephole and confirm the identity of the person before opening or unlocking the door or releasing the safety chain for them.

IMPORTANT TELEPHONE NUMBERS

Help & Queries		Restaurants & Bars			
Banquet Catering Sales Office	3183	Spa and Salon	73#	Anise	54#
Wake Up Call	0	Front Desk	4#	Southern Spice	52#
Bell Desk	45#	Catering Sales	3283	Golden Dragon	53#
Cashier	3109	Guest Services & Messages	77#	Chipstead	57#
Concierge	41#	Guest Relations	3117	Tea Lounge	3116
Do Not Disturb	#5	Housekeeping	47#	In-Room Dining	40# /46#
Duty Manager	4#	Laundry	44#	Chambers	58#
Emergency / Fire	5#	Operator	0		
Fitness Centre	71#	Travel Desk	43#		

HOW TO USE OUR TELEPHONE FACILITIES

Local And Long Distance Calls

- For Chennai: Dial 9 + Number
- For India: Dial 9 + City Code + Number or For Mobile
Dial 9 + 0 + number (India)
- For International Dial 9 + 00 + Country Code + Number

Do Not Disturb (DND)

Use this facility to avoid your phone ringing when you do not wish to be disturbed. To activate the facility dial 5#.

Wake-Up Call

Setting up a wake-up call:

- Lift the handset and listen for the dial tone
- Press the wake-up call button and follow the voice prompt.
Wait till you hear the acceptance tone.

International Subscriber Dialing (ISD)

This is available for all countries around the clock. The country code for India is 91.

For further assistance, please call the Telephone Operator on extension 0 or Guest Services on extension 77# /88#.

Room-to-room dialing instruction

Please press 2 and the desired room number to dial to another room.

HOW TO USE YOUR TELEVISION

Please ensure the red pilot light on the television is 'ON'. To operate the television please press the 'RED' button and 'TV' button on the STB for a seamless television viewing experience.

REMOTE CONTROL

Red colour / POWER switch

To check TV ON or OFF

Ch + / Ch -

For quick review of channels

Vol + / Vol -

To increase or decrease volume

MUTE

To activate or deactivate volume

If, for any reason, there is a malfunction, please contact Guest Services on extension 77# or 88#.

Tajness

A COMMITMENT RESTRENGTHENED



As the world steps into the new normal, the spirit of Tajness stands reinvigorated, driven by the supreme importance it places on the safety and delight of its guests. Tajness – A Commitment Restring gathered is a mark of assurance of IHCL authentic Indian hospitality, with an added comfort of safety, hygiene and physical distancing.

TAJ
COROMANDEL
CHENNAI

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